Social Media & Professional Development: A Focus on LinkedIn

Dave Hatter, LinkedIn Fanatic!

developing people | driving improvement











It's not what you know...

"A wise man knows everything, a shrewd man knows everyone."

Proverb from a fortune cookie



It's not what you know...

"Worry not that no one knows you, seek to be worth knowing."

Confucius



Some key LinkedIn statistics

- 347,000,000+ members and growing!
- -111,000,000+ US users
- 3,000,000 business pages
- 76% of users check it daily, 48% spend >2 hours a week on it
- 2 million+ groups
- 55% of users have between 0 499
 1st degree connections

Some key LinkedIn statistics

- 43.6% have 500+ 1st degree connections
- Most have 500-999 1st degree connections
- ~90% of all recruiters use LinkedIn
- 77% of all job openings are posted on LinkedIn
- 48% of job postings can only be found on LinkedIn

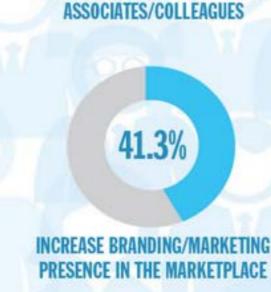
How people are using LinkedIn





HELP UNCOVER POTENTIAL

JOB OPPORTUNITIES



72.8%

RECONNECT WITH PAST BUSINESS



INCREASE YOUR

FACE-TO-FACE NETWORKING

FFFFCTIVENESS



Why I love LinkedIn

- 1. Trust
- 2. Influence
- 3. Reach
- 4. Market Intelligence
- 5. Leads



Profile: your chance to shine!

- The single most important thing YOU control on LinkedIn
- For maximum success, fill it out as completely as possible
- Use keywords and phrases, think SEO
- Set your Contact Settings
- Set your Public Profile Settings
- Vanity URL
- A photo makes your profile7x more likely to be viewed!



Dave Hatter

Business technologist who solves wicked problems with aplomb. Programmer, Educator, Author, Speaker & Learning Junkie

Cincinnati Area Information Technology and Services

Current Definity Partners, Cincinnati State Technical and Community

College, City Of Fort Wright, Kentucky

Previous MorVee, Libertas Technologies, LLC, Northern Kentucky

Chamber of Commerce

Education Northern Kentucky University

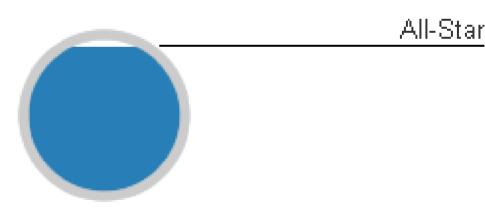




Profile Strength

- According to LinkedIn, users with complete profiles are 40 times more likely to receive opportunities through LinkedIn
- As your profile strength improves, your chances of appearing at the top of SERPs greatly improves
- 5 levels:
 - Beginner
 - Intermediate
 - Advanced
 - Expert
 - All Star

Profile Strength





Build an All-Star profile

All Star requires:

- Industry and location
- An up-to-date current position (with a description)
- Two past positions
- Education
- Skills (minimum of 3)
- A profile photo
- At least 50 connections
- Completed profiles rank higher
- SEO approach can be more beneficial

Information viewable on your profile

- Your profile is visible to members who've signed in. Members in your network see your name and profile
- Members outside your network only see a shortened profile without your name
- Only 1st degree connections can see your email address
- 3rd degree connections and shared group members with free accounts only see your first name, last initial, and top section of your profile when searching by keyword. They'll see your full profile if they search by first and last name
- Note: A public version of your profile is called the public profile.
 It appears when people search for you on Google, Yahoo!,
 Bing, et cetera

http://help.linkedin.com/app/answers/detail/a_id/77

LinkedIn search algorithm

The LinkedIn search algorithm is based on:

- Keywords
- Profile Completeness
- Connections in Common (shared)
- Connections by Degree (1st Degree, then 2nd, then 3rd)
- Groups in Common (shared)

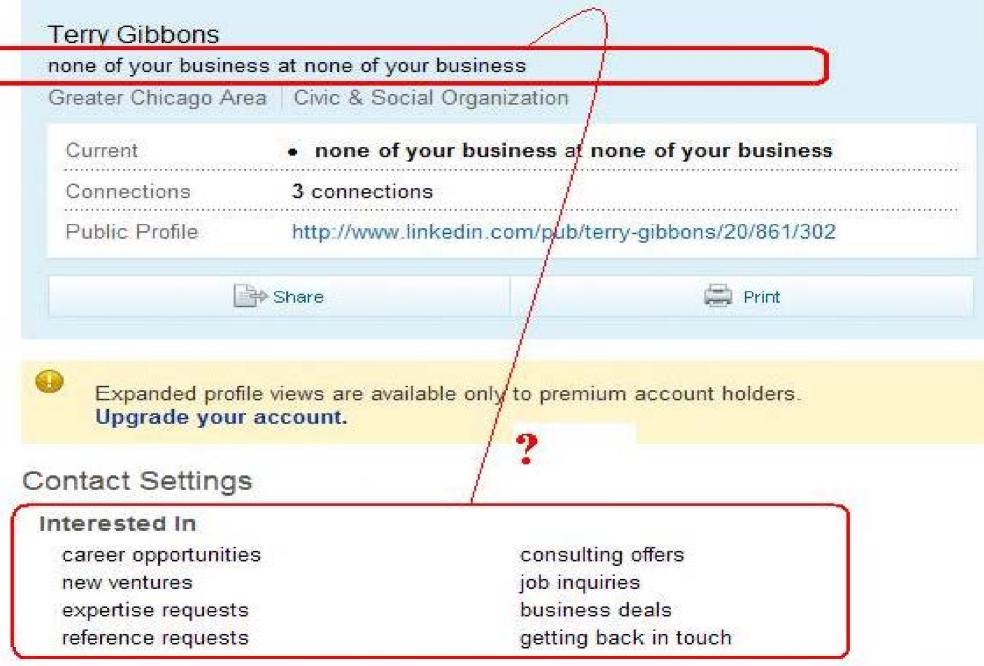


Optimizing your profile

- Include relevant search keywords in profile areas
 - Use simple keywords that clients/employers would use
 - Use skills search to determine the best keywords
 - Don't be spammy, profile will be read by humans!
- Increase the size of your network
 - LinkedIn takes connectivity into account for relevance
 - It helps to be a 2nd, 3rd or group connection to searcher
- Participate in Groups
- Get endorsements
 - They can impact search results
- Search on your keywords
- Review and tweak regularly

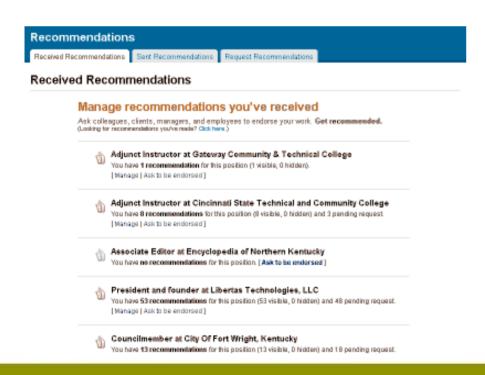


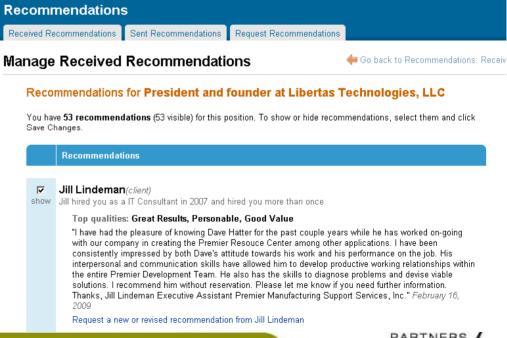
What message are you sending?



Recommendations

- Very powerful, you can get and give testimonials
- Sent out as updates in your network
- Establish credibility
- Ask for them
- Give them when warranted
- Avoid quid pro quo





Skills / Endorsements



Skills

Ads You May Be Intel **Endorsers** × 404 people have endorsed you for Web Development Tim Bankes 1st V.P. of Technology at Definity Partners Cincinnati Area Shad Sletto 1st Manager - Project Development @ EGC Construction Cincinnati Area Rick Robinson 1st lawyer/writer Cincinnati Area Chris Fischer 1st Founder / Owner Systems Insight Inc.

Top Skills

99+ Web Development

9+ Entrepreneurship

99+ SEO

99+ Software Development

99+ Leadership

99+ Program Management

99+ Public Speaking

99+ Social Media

9+ Social Networking

99+ HTML

Dave also knows about...

Databases



Management



Microsoft SQL Server

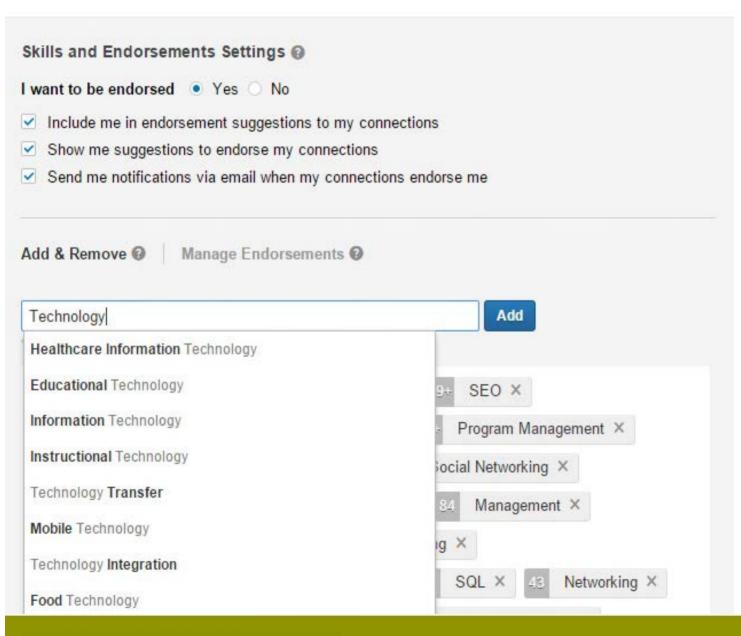
Connect - 0 8

Skills



Skills





- Add up to 50 skills to make your profile more searchable and to highlight valuable expertise
- Added skills can become endorsements



Profile statistics

Who's Viewed Your Profile

- Your profile has been viewed by 6 people in the past 1 day.
- Your rank for profile views moved down by 2% in the past 7 days.

Aug 30



Kevin McCullough 2nd Vice President, Commercial Lending at Stock Yards Bank & Trust



Donna Wesselman MBA 141 Megan Steinmetz 161 Branch Manager at Adecco Litigation Docketing Administrator at Frost Brown Todal



Taryn Pretorius 188 Executive P.A to Vice President Systems and Operations

Message

Message



Linkadin mambas This member chose to be shown as anonymous.

Oct 11



Message

675 more people viewed you.

See the full list of 680 people that viewed your profile in the last 90 days on Linkedin Premium.

Start your free month

79

66

53 40

27

14

66

Oct 21



Sep 13

Sep 27

Viewers with the title Consultant

Oct 19 - now

Profile views - from the previous week

STOREST CONTRACTOR OF THE STOREST

Actions taken - from the previous week

What you did:

· Endorsed 9 people

Get more profile views >

Aug 16

Aug 2

Profile statistics

679 Profile views Last 90 days

32 Viewers found you from LinkedIn Search Viewers who work at Huff Realty

21

Viewers with the title Consultant

355 Other Sources



32 LinkedIn Search

43 People similar to you

75 Homepage

173 LinkedIn Mobile App 673 Other Keywords



Who's viewed your profile

How you rank for profile views



You rank in the top 2% for profile views among your connections.

#91 out of 6,299 Your rank has held steady in the last 7 days



Your connections 6.299 members



Cincinnati State 903 members



Definity Partners 42 members



Professionals like you

PARTNERS J

Six degrees of separation

Psychologist Stanley Milgram tested the theory in 1967 with 296 volunteers sending postcards through friends and then friends of friends to a specific person in a Boston suburb

- Facebook: 4.74 degrees
 - Month long experiment of 721M users, only 4.37 in the US
- Twitter: 4.67 degrees
 - 5.2 million Twitter friend and follower relationships found the average distance is 4.67 steps
- Microsoft: 6.6 steps
 - 30B conversations across 240M people, found 6.6 degrees
- E-mail: 5-7 degrees
 - 60K participants in 166 countries found 5-7 degrees

http://barnraisersllc.com/2012/04/studies-social-media-6-degrees-of-separatio/



The 3 degrees

- •1st directly connected
- 2nd connected through a 1st degree connection
- •3rd connected though a connected connection

Your Network of Trusted Professionals

You are at the center of your network. Your connections can introduce you to 14,795,500+ professionals — here's how your network breaks down:

1,107,700+
13,683,200+
14,795,500+

Total network size

Your LinkedIn Network
6,560 Connections
18,453,394 Professionals in your Network

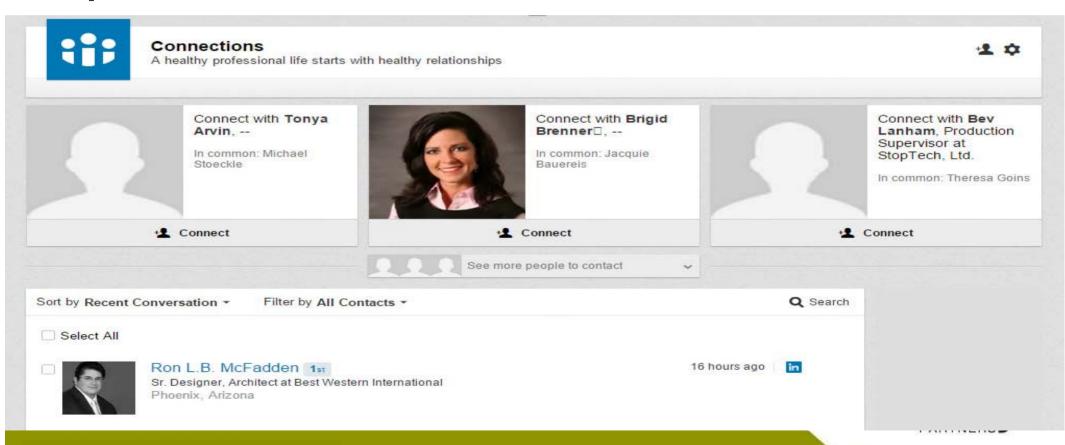


- Total network size and 1st degree connections are shown at top left
- To get 2nd degree connections, search People with no criteria
- Click the "x" by 1st
 Connections and
 Group Members

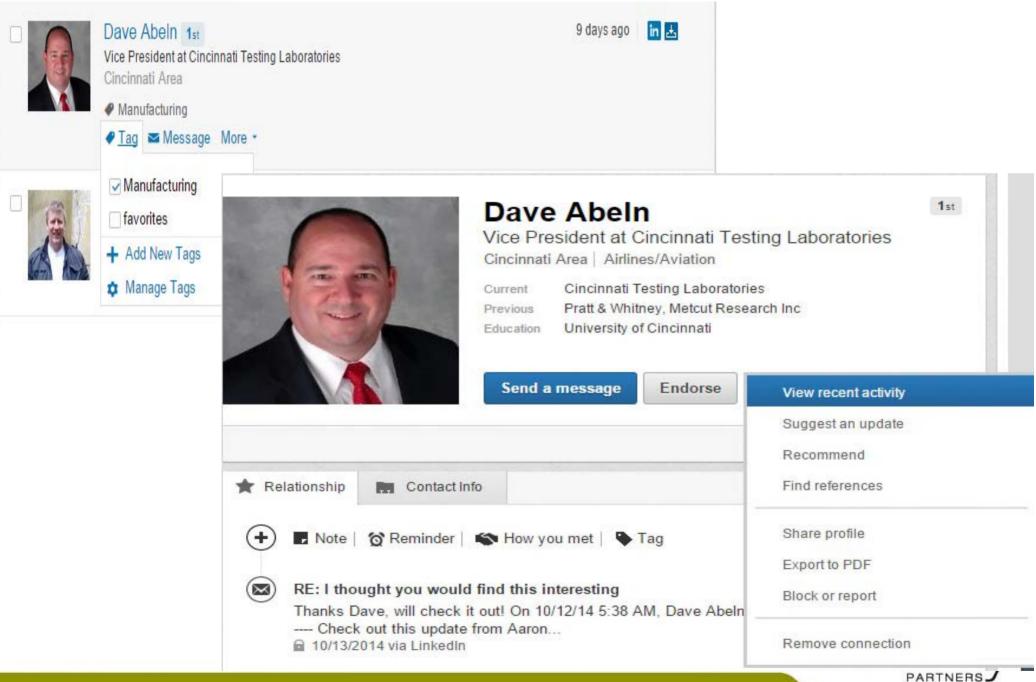


Connections

- Central location to your network of connections
- Add and Remove connections
- Tag connections
- Export connections
- Import connections



Connections

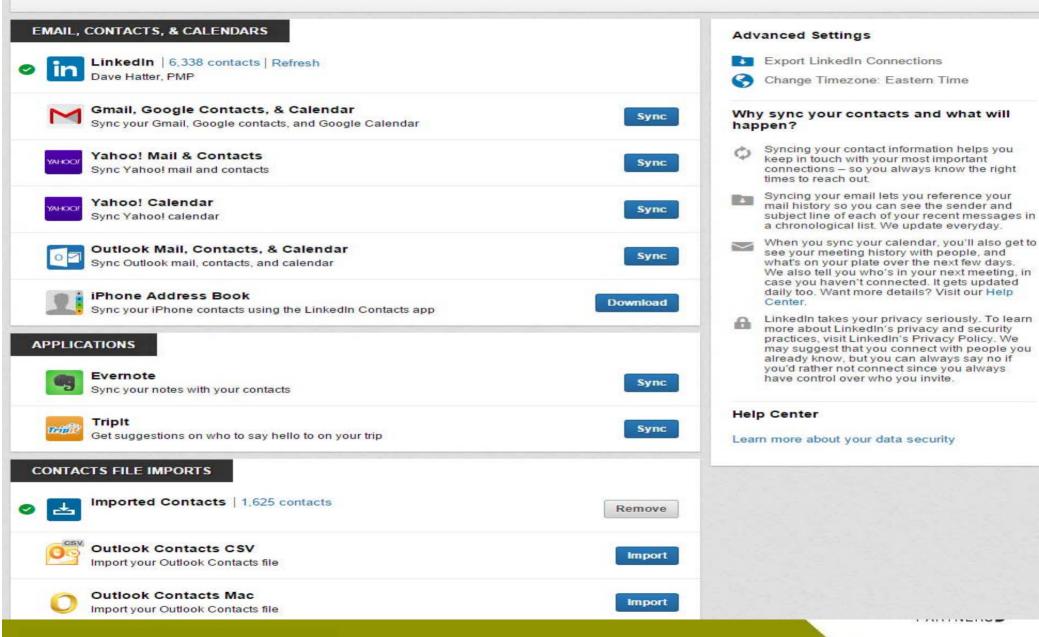


Connections: Import



Connections

A healthy professional life starts with healthy relationships



Connections: Export



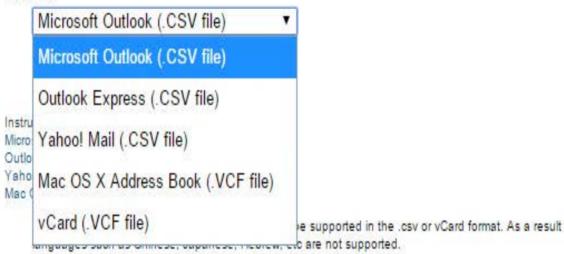
Connections Imported Contacts Profile Organizer

Add Connections Remove Connect

Export LinkedIn Connections

If you would like to back up your LinkedIn connections to Microsoft Outlook, Outlook Express, Yahoo! Address Book, or Mac OS Address Book, please select your application and file type from the menu below, then click "Export.".

Export to:



Help Center About Press Blog Careers Advertising Talent Solutions Small Business Mobile Developers Language Upgrade Your Account
LinkedIn Corporation © 2014 User Agreement Privacy Policy Community Guidelines Cookie Policy Copyright Policy Send Feedback

Sending invitations



Invite Gina to connect on LinkedIn

How do you know Gina? Colleague Classmate We've done business together Solution Architect / Partner at Definity Partners Friend Other Ldon't know Gina Include a personal note: (optional) It was nice to meet you at the NKY Chamber today! I'd like to add you to my network of nearly 6,300 professionals on LinkedIn, please don't hesitate to contact me if I can help. Dave Hatter, PMP

Important: Only invite people you know well and who know you. Find out why.

Send Invitation

or Cancel

Accepting invitations



People You May Know

Pending invitations



Georg Kerschhackl

CFO

Madrid Area, Spain





Love X

Managing Director at Free Housing & Free Food Project

Greater New York C





Amazing Placesx

website

Cambodia





Karina Ferreira

Profesional de Venta al por menor Dominican Republic





pastor James Wanyony James Wayomi

pastor at pastor james wanyonyi

Kanua





Mohammed Ismail (Shah)

Sr Recruiter at Wisemen

Houston, Texas Area







Computer Service & troubleshooting at Microtec Computer Bangladesh





Onore Stephen

network marketing Ghana





Hacker Medicine

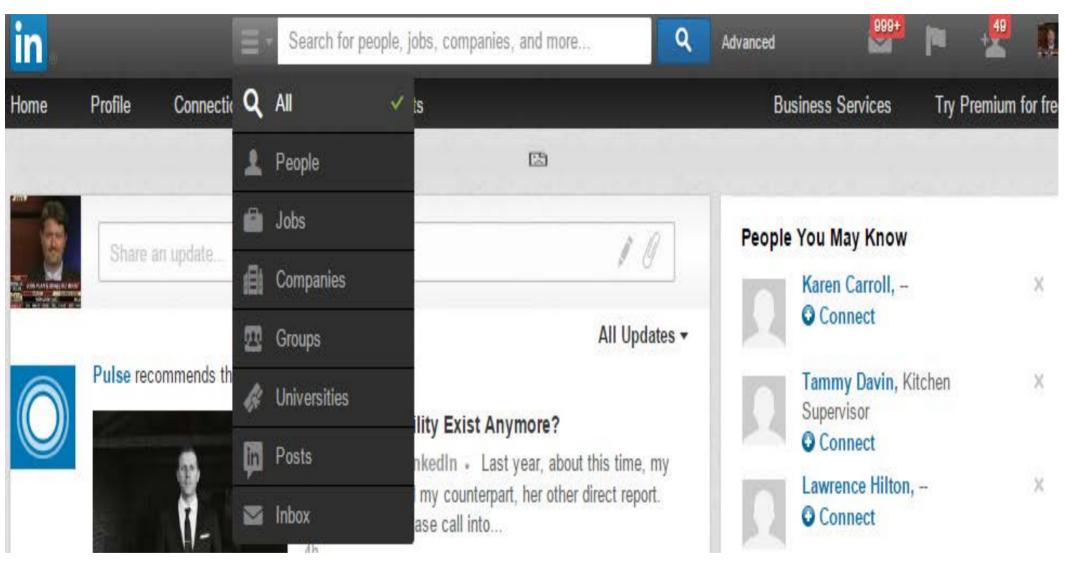
Hacker Protection and Hosting All in ONE Location@HackerM...

Greater Atlanta Area



y See more
y

Search: many ways to do it



Learning to use search will make LinkedIn exponentially more valuable and effective!

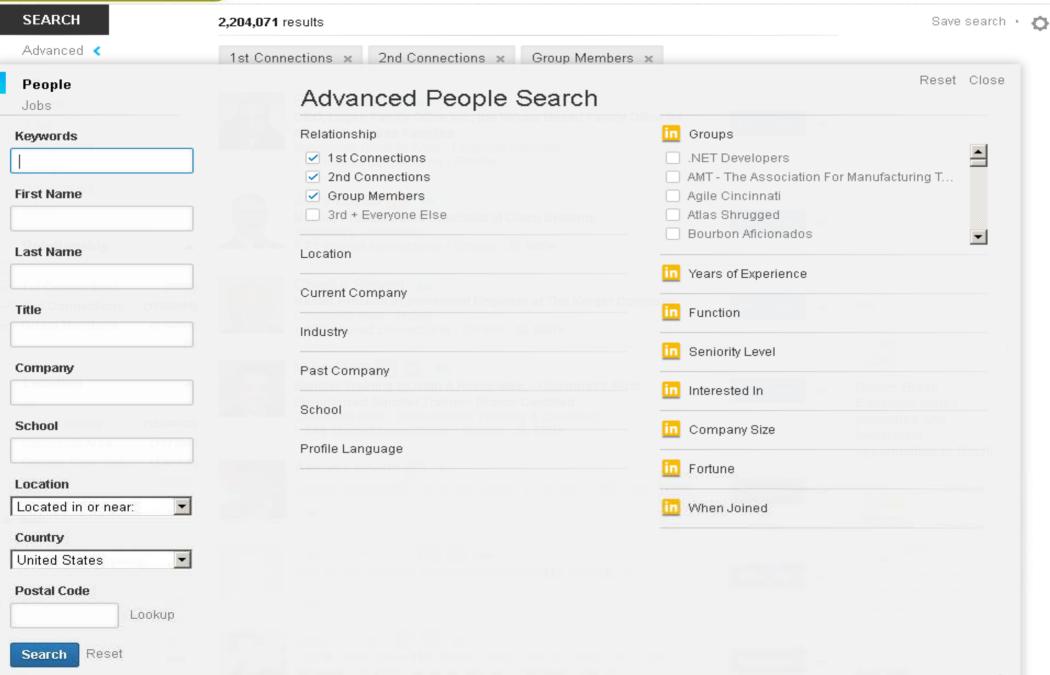
Search

Search results vary based on your account type:

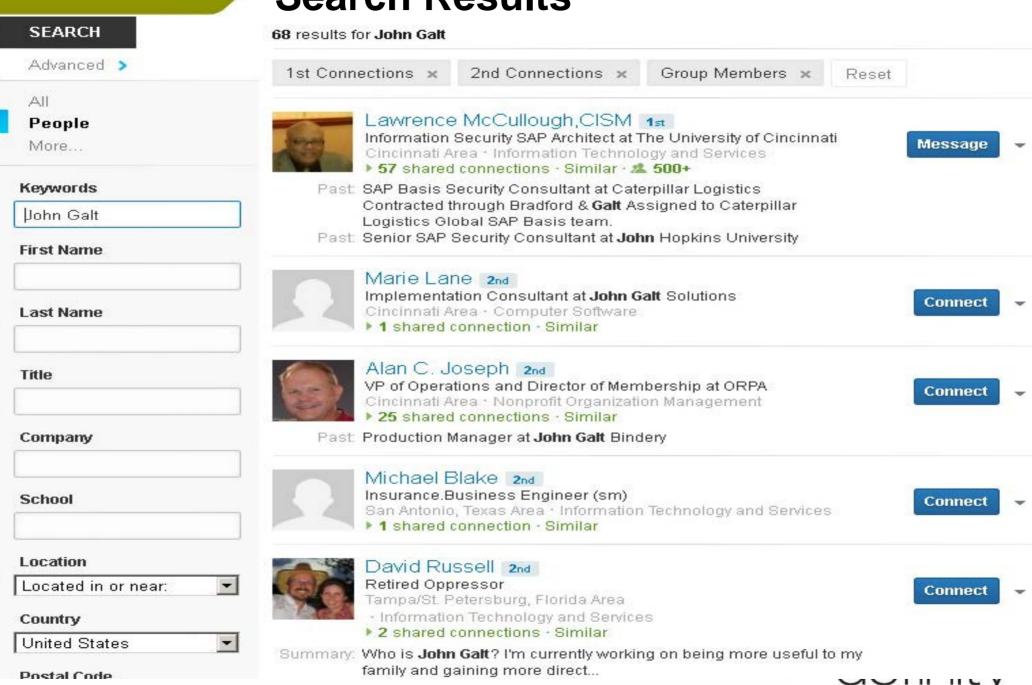
- Basic (Free) account search results include:
 - Full profiles with names for 1st and 2nd degree connections, as well as full views for all profiles shown when searching by name.
 - Profile summaries for 3rd degree and out-of-network profiles, including those you share groups with
 - A maximum of 100 profiles
 - Basic search result filters
- Premium account search results include:
 - Full profiles with names for members in your network, and those you share groups with
 - Profile summaries for out-of-network profiles
 - Extensive search results (varies between account types)
 - Premium filters to refine your results

http://help.linkedin.com/app/answers/detail/a_id/129

Advanced Search



Search Results



Status updates

- Powerful way to share information with network
- Sharing something just once a week makes you
 10x more likely to be viewed by a hiring manager
- Provide timely, useful, helpful information
- Stay top of mind
- Promote an event or cause
- Curate content
- Be creative to grab attention when adding content
- FIFO
- Dave's Rule of 3.



Status updates



Come out for a great night of food, fun and to support Cincinnati State and FreestoreFoodbank at Recipe For Success 11.03.13



30



Hospitality Academy of Cincinnati Recipe for Success Fundraiser

workforcecincinnati.com · November 3, 2013, 5:00 – 9:00 Horseshoe Casino Cincinnati The Hospitality Academy of Cincinnati fundraiser, "Recipe for Success", is a unique event that showcases food, food preparation skills and talent in an entertaining format while sharing...

☑ Show image

Share with: Public

Public + Twitter (@DaveHatter)

✓ Public

Connections

PARTNERS J

All Updates ▼

Share

Status update timing



OPTIMUM TIMING FOR SOCIAL POSTS

	BEST	WORST
FACEBOOK	IPM - 4PM	8PM - 8AM
TWITTER	IPM - 3PM	8PM - 9AM
PINTEREST	2PM - 4PM	5PM - 7PM
FINTEREST	8PM - IAM	
GOOGLE+	9AM - IIAM	6PM - 8AM
LINKEDIN	7AM - 9AM	10PM - 6AM
	5PM - 6PM	

SOURCES FROM

Salesforce | MarketingThink | Wired | BusinessInsider Social Caffiene | bitly | Mashable | Elaine Fogel Peg Fitzpatrick | Mashable | Popular Mechanics Tech New Daily | WIX | Social Media Delivered | Inkifi DESIGN BY



Status Updates

Learn about activity in your network:

- New connections
- New groups
- Group updates
- Profile updates
- Status Updates
- Application Updates





- One of the most powerful features!
- Many different types of groups
- Make new contacts
- Announce news, events and jobs
- Rally folks to a cause
- Ask and answer questions
- Build your brand
- Follow certain people or topics
- See the influencers in the groups
- Drop little nuggets of useful information to build a brand (company and personal)

Group statistics

- More than 2,000,000 groups
- 17,800,000 members in groups
- 1,500,000 new groups memberships per week
- 1,200,000 posts and comments in groups per week
- 1,530 groups related to Cincinnati
- LinkedCincinnati has >40K members

http://press.linkedin.com/about



Group statistics

- Membership varies from 1 to 1.1M
- Majority of the largest groups are employment oriented
- 128,000 groups for academic and corporate alumni
- You can belong to 50 groups
- You can own 10 groups



Group statistics

- I can reach nearly 30,000 people through groups I own
- I can reach ~700,000 people through all the groups I belong to
- Increased by nearly 200K in less than a year



- Groups have benefits "even if you are not involved in the discussions, such as the ability to direct message fellow group members, and the ability to help your search rankings and ability to be found within groups."
- "I would be in 500 groups if they'd let me"

Wayne Breitbarth, LinkedIn Consultant





Your Groups

50 groups

Take a tour



34

Kentucky

LinkedKentucky &

Linked Northern Kentucky

LinkedNorthernKentuc ky & 125 updates

> 1 item to moderate 124 requests to join



Bourbon
Aficionados A



Cincinnati Forty Under 40 Alumni &



Cincinnati Milacron Alumni ⊕

View More



Enter a discussion topic

200



Harvard: US debt bill is \$123,000 per worker

Dave Hatter, PMP in Small Business Owners by NFIB



Harvard: US debt bill is \$123,000 per worker | WashingtonExaminer.com washingtonexaminer.com

The U.S. debt, which has jumped 55 percent under President Obama, is now so high that if working Americans had to pay their full share, the bill would be over \$123,000, according to a new Harvard University Institute of Politics study of the...

Like * Comment (2) * Unfollow * October 17, 2013



Don't see what you're looking for?



Official Northern Kentucky University Alumni

4,082 members





Discussions

Promotions

Jobs

Members

Search

Manage



4,000 Members! Manager's Choice

Dave Hatter, PMP

Business technologist solving wicked problems with aplomb! Programmer, Educator, Author, Speaker, & Learning Junkie

We have reached another major milestone! Please welcome Michael Brookbank as our 4,000th alumni member! Please invite your fellow...

Like . Unfollow . 2 months ago

Members of this Group









Shelley Enda

Web Design - Development - SEO/SEM - Online
Marketing - IT Services & Support
Unfollow Shelley See all members

Your group contribution level

Start by commenting in a discussion. Group participants get 4x the number of profile views.

Catting Started

PARTNERS J



Your Activity

Start a discussion or share something with the group...

Popular

Recent

Useful local groups

- Cincinnati USA Regional Chamber http://www.linkedin.com/groups?gid=149230
- Cincinnati Better Business Bureau http://www.linkedin.com/groups?gid=1915191
- LinkedNorthernKentucky http://www.linkedin.com/groups?gid=44857
- LinkedKentucky http://www.linkedin.com/groups?gid=1576397
- LinkedCincinnati http://www.linkedin.com/groups?gid=41134
- Northern Kentucky Chamber of Commerce http://www.linkedin.com/groups?gid=800987
- Cov Cath Alumni Group https://www.linkedin.com/groups?gid=1781498



Companies

More than 3,000,000 company pages!



Companies

Home

Following

Recent Updates



Intelligrated Luther Webb discusses zone routing for goods-to-person picking in DC Velocity http://ow.ly/D2L9p

Zoned in

ow.ly - Looking to stay on top of your order fulfillment game? Zone routing offers the benefits of goods-to-person picking at a fraction of the cost.

Like · Comment · Share · 36 minutes ago



Microsoft Find out how Maria Bartiromo's news team uses social, and hear expert Gary Vaynerchuk's ideas on how social tools drive innovation. Register now for #modernworkplace! http://msft.it/6047q5vF



Registration Launch

msft.it ·

Like (24) . Comment (1) . Share . 2 hours ago

Manage your pages



Libertas Technologies, LLC Information Technology & Services



The City of Fort Wright, KY
Government Administration

Create a Company Page

Raise brand awareness, announce career opportunities, and promote your products and services with a Linkedin Company Page.

Learn More >

Create

Company pages



Definity Partners

1,675 followers





Home



We're passionate about improvement.

Definity Partners changes things for the better every single day. It's exhilarating. And it's infectious. Whether you work with us, or for us, it's virtually... see more

How You're Connected







- 36 first-degree connections
 - 6 second-degree connections
- 45 Employees on LinkedIn

See all >

All it takes is 15 minutes a day

- Post an update: Post what your doing, an upcoming event or a link to something useful for your connections. Rule of 3 by 7
- Click like, comment or share: Scan the activity feed to see what others are doing and click like or comment and/or share when appropriate.
- Check groups: Scan groups to see what has been posted and respond if appropriate. Post something useful to the group or engage in a discussion
- Check messages and invites: Respond to any messages and look to see who has invited you to connect
- Use Search: Research your industry, connections, competitors
- Send a note: Send a quick note to people you haven't connected with in a while. Use the new features for job changes / birthdays, etc to engage.

A word of caution: Reputation

It takes 20 years to build a reputation and five minutes to ruin it. If you think about that, you'll do things differently. – Warren Buffet

"Glass, china, and reputation are easily cracked, and never mended well." - Benjamin Franklin



Reputation Management

Why RM is so important:

- Content has the potential to last "forever"
- Content not only has an increasingly broad reach, it travels faster than ever (VIRAL), often without your consent or control
- Once content is posted, you have little control over who can see it or what they can do with it!
- Information posted can be used against you legally
- People have lost their jobs and/or not been hired because of postings on the Internet
- Information posted on the Internet can be difficult to vet
- Most, but not all adult social network users are privacy conscious; 60% restrict access to their profiles to friends, 58% of adults restrict access to certain content within their profile.

Q & A
Please send me an invitation!

Dave Hatter
Definity Partners
dhatter@definitypartners.com
www.linkedin.com/in/davehatter
www.youtube.com/davidlhatter
www.twitter.com/davehatter

